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Roadmap to Reducing Stress

POSITIONING YOUR BUSINESS

Before you begin working on your business you must first step outside to gain a better perspective. In this area you will:

- Identify what keeps you up at night
- Develop and analyze your company's historical timeline
- Discover where your business is in it's lifecycle
- Determine your company's strengths, weaknesses and opportunities
- Improve communication by understanding each person's behavior style

Upon completing the above you will take the first step in reducing your stress.

CREATING YOUR ROADMAP

We will provide the tools necessary for you to chart a course where your team will help you reduce what is on your daily plate.

- Look beyond tomorrow to clarify your vision
- Tap into your company's I.Q.
- Get customer focused to identify low hanging fruit
- Create the plan that is right for your company
- Establish strategies to move forward
- Design accountability into your plan

CUSTOMIZED DASHBOARD

The primary goal of this performance area is to guide your team to become real time implementers. People respond when they understand how you will keep score. Their commitment will help you keep focused on what is most important.

- Financial fluency training to provide your team with the link between the financial realities and their individual and team performance
- Your team determines the company's critical success factors
- Key Performance Indicators are developed in each area of the business
- Digital dashboards will be built to provide regular feedback to your team

PERFORMANCE-BASED REWARD PROGRAM

Key Performance Indicators provide your team with consistent measurable feedback. Keeping score will change an individual's behavior but a carrot is needed to reinforce that behavior.

- Development of customized reward programs specific to each department
- Incentives are connected to the areas where you desire improvement

A properly implemented reward program will eliminate the annual agonizing process of determining who gets a bonus and how much it will be.

DRIVE THE PROCESS

Properly structured monthly meetings will result in effective use of time and improved communication. We will facilitate the meetings and serve as a sounding board throughout the discussions. Here are some areas addressed:

- Review of Key Performance Indicators with the management team
- Create clear communication amongst department managers
- Hospitality department team meetings to review specific Key Performance Indicators
- Develop strategy for enhancement of Key Performance Indicators
- Continually focus on ways to improve and to reach goals by clarifying what is important

WHAT IS YOUR COMMITMENT?

We recommend you take it one step at a time because this journey is about creating the best path for your company. Your investment in our services is guaranteed.